



### The NEW OTANI chooses ACE DURAFLO's ePIPE to restore the hotel's hot water system

Los Angeles, California

#### The Problem:

The New Otani Hotel in Los Angeles, California, offers 434 rooms and was experiencing pinhole leaks in its copper hot water system.

#### The Solution:

John McIver, the senior manager of the facilities engineering department for the New Otani Hotel, contacted ACE DuraFlo Pipe Restoration, Inc. knowing the results from his previous business endeavors with the company when he was senior manager of facilities maintenance at the Millennium Biltmore.



"ACE DuraFlo coordinated with construction and hotel management to restore the affected hot water system by using an epoxy lining," McIver says. "They resolved many of the same issues at Millennium Biltmore and I was confident they could complete the job with minimal business interruptions, and no damage to our floors, ceilings and walls."



ACE DuraFlo restores residential and commercial plumbing experiencing pinhole leaks by providing a preventative ePIPE liner within existing pipes.

"This process minimized the amount of rooms unavailable and allowed the New Otani to accommodate all their guests even through their busiest season, thus continuing their revenue stream," ACE DuraFlo Pipe Restoration Inc. President, William Cooper says. "This is a permanent solution with minimal invasiveness in all aspects of an establishment's operations."

#### ACE DuraFlo – The Repiping Alternative

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